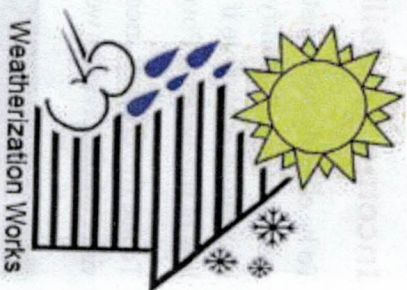


What does the Weatherization Assistance Program offer?



The Weatherization Assistance Program maximizes energy savings and improves a family's health and safety in the home. An instrumented energy audit and analysis of the home will determine what weatherization measures are needed.

The energy audit may suggest the installation of one or more of the following measures:

- Air sealing, caulking, glazing, weather-stripping and crack patching
- Attic, wall and floor insulation, and ventilation
- Seal heating & cooling ducts
- Insulation for hot water heaters, and hot and cold water pipes
- Other items as recommended by the auditor

The Weatherization Assistance Program operates throughout the year. Please see the back of this brochure for contact information to get additional program information.

The Weatherization Assistance Program is administered by Catholic Charities throughout the State of Delaware.

To be eligible, households must meet income eligibility guidelines.

FOR INFORMATION ABOUT ENERGY / FUEL ASSISTANCE

New Castle County Catholic Charities 302-654-9295
Kent County Catholic Charities 302-674-1782
Sussex County Catholic Charities 302-856-6310

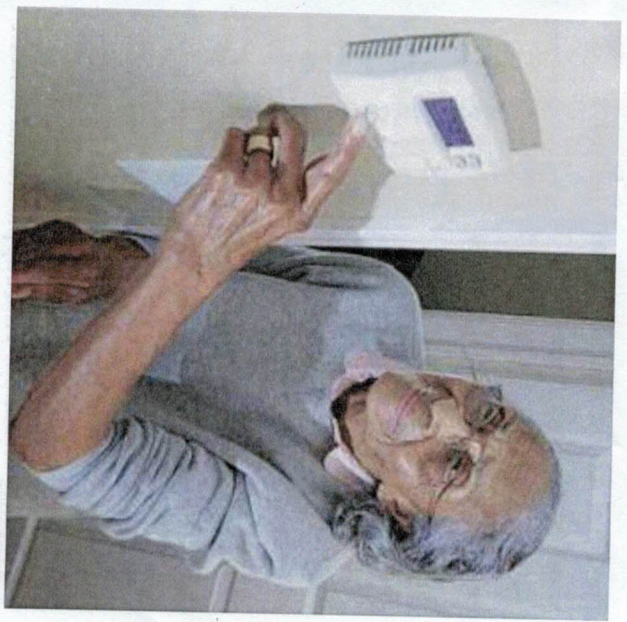
FOR INFORMATION ABOUT WEATHERIZATION HELP

New Castle County Catholic Charities 302-654-9295
Kent County Catholic Charities 302-674-1782
Sussex County Catholic Charities 302-856-6310

Delaware Helpline 211 Or Your Local State Service Center

In case of suspected waste, abuse, or fraud, please call Catholic Charities Executive Office at 302-655-9624 or the Office of Community Services at 302-255-9875.

Low Income Home Energy Assistance Program



Administered by
The State of Delaware
Department of Health and Social Services,
Division of State Service Centers,
Office of Community Services



CATHOLIC CHARITIES
Diocese of Wilmington

The Low Income Home Energy Assistance Program (LIHEAP)...

has programs that can help keep you warm in the winter and cool in the summer!

LIHEAP services include:

The **Fuel Assistance Program** provides home heating assistance for low income families who need help paying winter energy bills.

The Program does not pay for all heating costs.

Eligible households receive one benefit amount.

The application process begins July 1 and ends March 31.

The **Energy Crisis Intervention Program** is a component of the Fuel Assistance Program, providing help to eligible households in an emergency situation. This supplemental benefit can be in addition to the regular fuel assistance benefit.

The **Summer Cooling/ Electric Assistance Program** provides help to low-income families by paying a portion of summer electric bills. Eligible households receive one benefit amount. The Program operates from June 1 through August 31 if funds are available. You must be approved for the Fuel Assistance Heating Program in order to possibly qualify for the Summer Cooling Program.



How do I apply for LIHEAP?

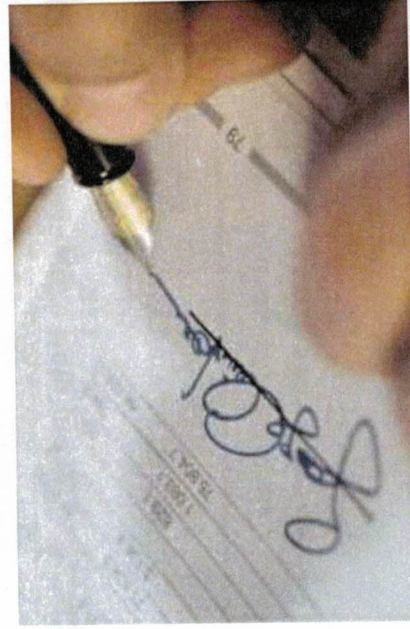
You may arrange for an appointment by calling your local energy assistance office listed on the back of the brochure. We do offer application by mail for the elderly and disabled under some circumstances.

When can I apply?

The application process begins July 1 and ends March 31. Call your local Catholic Charities office to get an appointment.

What information will I need to apply for LIHEAP?

- Social security cards for all members 6 months of age and over
- U.S. Birth Certificates/Naturalization papers
- Proof of Qualified Alien Status
- Photo ID with proof of current address
- Copy of utility bill (electric, natural gas, propane etc.)
- Lease if renter, or proof of home ownership
- 3 months of income documentation for all adults in the household



Income Eligibility Guidelines

To be eligible for assistance, households must meet income eligibility guidelines. Typically, a household is eligible if total income is 200% or less of the Federal Poverty Level.

To see the current income eligibility guidelines, visit Catholic Charities website - www.ccwilm.org.



What are the benefits if I qualify?

The LIHEAP benefit grant is based on your income, household size, and type of fuel.

The LIHEAP benefit grant is sent to your energy supplier.

The LIHEAP benefit grant is paid one time per year to cover part of your home energy costs.

Continue to make payments on all your energy bills and avoid accumulating past due amounts because your benefit may not avert a service disconnection.